

Pinnacol Pointers for Safety Group Programs

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Designating Provider Clinics for Your Employees

If one of your employees is injured on the job, who will they see for care? Has your organization designated several medical clinics that can treat your workers? If you haven't, Pinnacol has assigned providers to serve your company so you are in compliance with state law.

You can visit Pinnacol's [Policyholder Portal](#) to view your designated clinics. Rest assured, the physicians and specialists are experts in treating workers' compensation injuries. That's because they're part of [SelectNet](#), Pinnacol's provider network. All network clinicians follow rigorous guidelines and procedures to ensure injured workers get the right care at the right time to safely return them to work — and to living life — as quickly and fully as possible.

Criteria for choosing providers

Even so, it's a good idea to take a proactive role in choosing the provider clinics that serve your organization. You can interview the providers and staff or tour the clinic for a first-hand view.

Here are six criteria to consider:

1. Is the medical clinic adept at workers' compensation treatment, billing and documentation? The requirements are unique and complex, but clinics in SelectNet, know the drill. SelectNet providers achieve and maintain [Level I or Level II accreditation](#) through the Colorado Division of Workers' Compensation.
2. Is the clinic near one or more of your worksites? Proximity helps reduce the claim costs of mileage and lost time, and it makes care convenient for your valued employees.
3. Does the clinic have onsite X-ray and laboratory?
4. Does the clinic offer extended hours? At a minimum, after-hours care is a convenience. For some employers though, it's a necessity.
5. Does the clinic provide ongoing communications? Will they update your organization after each office visit by an injured worker? It's critical that providers take time to talk through diagnoses, treatment plans and modified duties?
6. Will the clinic invest time to tour your worksite and become familiar with your organization's line of business, environment, and specific hazards and risks? All this information is invaluable in suggesting not only modified duties but alternative materials.

For example, a worker at risk to one chemical may be able to perform tasks using a readily available alternative chemical.

Your team may want to reach out to other Pinnacol policyholders. Peers and the workers' compensation departments of well-regarded employers can be excellent sources of provider recommendations.

Pinnacol resources

Visit Pinnacol's [Policyholder Portal](#) to manage your organization's provider designees. Use Pinnacol's [interview guide](#) to frame conversations with clinics you're considering. Learn more about our [SelectNet](#) provider network, and check out our rigorous credentialing process. For further information and support, we invite you and your team to contact Pinnacol's Safety On Call at safetyoncall@pinnacol.com or 303.361.4700 or 888.501.4752.

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